

CARTERET COUNTY  
EMERGENCY OPERATIONS CENTER

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Public Information Officer



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For immediate release:

September 13, 2018  
6:30 PM  
Public Safety Message – Power Outages

Carteret County, NC – Many areas of Carteret County are now without power. To report a power outage in your area of the County, please use the following contact information:

*Duke Energy*

To Report an Outage: 800-769-3766 or text "OUT" to 57801  
For General Information: 800-419-6356  
[www.dukeenergyupdates.com](http://www.dukeenergyupdates.com)

*Carteret-Craven Electric*

To Report an Outage or General Information: 252-247-3107 or 800-682-2217

If your septic system includes a pump, it will not function without electricity. This can cause backups of sewage into your home. Use extreme water conservation practices until power is restored: flushing toilets only when necessary, taking sponge baths, and not allowing the water to run continuously when brushing teeth, shaving or during cooking practices.

In an effort to conserve food, keep the refrigerator and freezer doors closed as much as possible to maintain the cold temperature. The refrigerator will keep food cold for about four (4) hours if it is unopened. A full freezer will keep the temperature for approximately 48 hours (24 hours if half full) if the door remains closed.

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